

Repeat Work Report

This report is very different from any other report in AwareManager. The report has typical search ranges, allowing you to search for specific work orders, but it also has a **Threshold Work Count** Field and two **Sort** fields.

The threshold will determine the number of work orders by work type per the two sorts that are established (it must be set to at least 1). The best way to understand how the report works is by looking at some examples (and then experimenting with it yourself).

This report can either be accessed from the Operations menu of the Work list and selecting Repeat Work Report or by going to the Reports capsule (located on the Administration tab), navigating to the list of Work reports and selecting Repeat Work Report.

Operations ᅌ

Automatic Refresh Create Purchase Record Post Work Duplicate Work Across Division Duplicate Work Create Inventory Generate Work By Readings Exception Generate Letters Gen. Custom Work Ltrs Generate Emails Default Timestamps Check Out Records Check In Records Q Completion Percentage Report Q **Response Times Report** Q **Duration Report** Q Work By Tenant Report Q Work Profitability Report 0 Repeat Work Report

Search Window:

			X						
Repeat Work Search									
 ○ Range: ○ Range: ⊕ 	Work Type Work Status	Image: total state Image: total state <td></td>							
Threshold Work Count: Include:	2 • • • • • • • • • • • • • • • • • • •	The report from this search window will look for any occurrence of 2 or more work							
First Sort: Secondary Sort: Type:	Property Unit Detail Summary	 orders of the same type within a single Unit within its Property. 							
	Search	Cancel Clear							

If the Threshold was set to 3, the Primary sort set to Property, and the Secondary sort set to Floor, the report would return any occurrence of 3 or more work orders of the same type for the same floor from the same property.



This search range would return a report displaying any occurrence of 3 or more hot or cold calls from January $1 - May 31^{st}$.

× **Repeat Work Search** Range: Restaurage Re Date Entered January 1, 2009 to May 31, 2009 • **m** \bigotimes Range: Render Ren HVAC-COLD ≡ to HVAC-HOT Ξ Work Type $\langle \rangle$ • Ð Threshold Work Count: 2 Include: Description Notes First Sort: Property • Secondary Sort: Unit Oetail Type: Summary

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Repeat Work Search										
⊖ Range:	Property -	6,	ARLNGTN		≡ to	6 ARLNGTN	Ξ	\odot		
⊕ Range: ⊕	Work Type 👻	H	/AC-COLD		≣ 10	HVAC-HOT	=	\odot		
Threshold Work Count:	3									
Include:	Description									
	Notes									
First Sort:	Floor -									
Secondary Sort:	Room -									
Туре:	 Detail Summary 									
	Search	Ca	ncel	C	lear					

This search range would return a report displaying any occurrence of 3 or more work orders of the same type in 6 ARLNGTN for the same room on the same floor.

AwareManager jxt			Repeat Work Detail DIG Property Group 50 Congress Street Boston, MA 02109						
Search Ranges: Property: 100-N BEAC					Work Type: HVAC-COLD To HVAC-HOT				
Floor/Room									
Category	Received	Scheduled	Required	Completed	Status	Work Type	Floor	Room	
HVAC	Apr 15 10	Apr 15 10	Apr 15 10		OVERDUE	HVAC-COLD	04	480	
Too cold									
HVAC	Oct 21 09	Oct 21 09	Oct 21 09	Mar 8 10	CLOSED	HVAC-COLD	04	480	
treezing in my office.	please check	0 05 00	0 05 00	0				100	
HVAC it is freezing in here	Sep 25 09	Sep 25 09	Sep 25 09	Sep 25 09	CLOSED	HVAC-COLD	04	480	
HVAC	Apr 16 10	Apr 16 10	Apr 16 10		OVERDUE	HVAC-COLD	04	480	
It's freezing in here!	Please turn up	the heat!							
Totals for HVAC-COLD: 4 record									
ļ.									
	Property: 10 Floor/Room Category HVAC Too cold HVAC freezing in my office. HVAC it is freezing in here HVAC It's freezing in here!	Property: 100-N BEAC Floor/Room Category Received HVAC Apr 15 10 Too cold HVAC Oct 21 09 freezing in my office please check HVAC Sep 25 09 it is freezing in here HVAC Apr 16 10 It's freezing in here! Please turn up	Property: 100-N BEAC Floor/Room Category Received Scheduled HVAC Apr 15 10 Apr 15 10 Too cold HVAC Oct 21 09 Oct 21 09 freezing in my office please check HVAC Sep 25 09 Sep 25 09 it is freezing in here! Please turn up the heat!	Property: 100-N BEAC Floor/Room Category Received Scheduled Required HVAC Apr 15 10 Apr 15 10 Apr 15 10 Too cold HVAC Oct 21 09 Oct 21 09 Oct 21 09 freezing in my office please check HVAC Sep 25 09 Sep 25 09 Sep 25 09 it is freezing in here! Please turn up the heat!	Repeat Work Deta DIG Property Group 50 Congress Street Boston, MA 02109 Property: 100-N BEAC Floor/Room Category Received Scheduled Required Completed HVAC Apr 15 10 Apr 15 10 Apr 15 10 Apr 15 10 HVAC Oct 21 09 Oct 21 09 Oct 21 09 Mar 8 10 freezing in my office please check HVAC Sep 25 09 Sep 25 09 Sep 25 09 HVAC Apr 16 10 Apr 16 10 Apr 16 10 Apr 16 10 It's freezing in here! Please turn up the heat! Apr 16 10 Apr 16 10	yet jitt Repeat Work Detail DIG Property Group 50 Congress Street Boston, MA 02109 Property: 100-N BEAC Work Type: H Floor/Room Category Received Scheduled Required Completed Status	Repeat Work Detail DIG Property Group 50 Congress Street Boston, MA 02109 Property: 100-N BEAC Work Type: HVAC-COLD To HVAC-HOT Floor/Room Required Completed Status Work Type HVAC Apr 15 10 Apr 15 10 Apr 15 10 OVERDUE HVAC-COLD HVAC Oct 21 09 Oct 21 09 Oct 21 09 Oct 21 09 HVAC-COLD HVAC Sep 25 09 HVAC Apr 16 10 Apr 16 10 Apr 16 10 OVERDUE HVAC-COLD HVAC Apr 16 10 Apr 16 10 Apr 16 10 OVERDUE HVAC-COLD Itis freezing in here! Please turn up the heat! Apr 16 10 OVERDUE HVAC-COLD	Repeat Work Detail DIG Property Group 50 Congress Street Boston, MA 02109 Property: 100-N BEAC Work Type: HVAC-COLD To HVAC-HOT Floor/Room Required Completed Status Work Type Floor HVAC Apr 15 10 Apr 15 10 Apr 15 10 Apr 15 10 OVERDUE HVAC-COLD 04 HVAC Oct 21 09 Oct 21 09 Oct 21 09 Mar 8 10 CLOSED HVAC-COLD 04 HVAC Sep 25 09 Sep 25 09 Sep 25 09 Sep 25 09 OVERDUE HVAC-COLD 04 HVAC Apr 16 10 Apr 16 10 Apr 16 10 OVERDUE HVAC-COLD 04 Itis freezing in here! Please turn up the heat! Apr 16 10 OVERDUE HVAC-COLD 04	