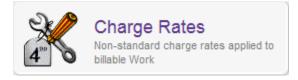


Found on the **Financial** tab, this capsule is designed to store different billing conditions. It interacts with the Work capsule when calculating Labor and Vendor charges for billable work. This feature requires a preference be turned on in Work capsule.

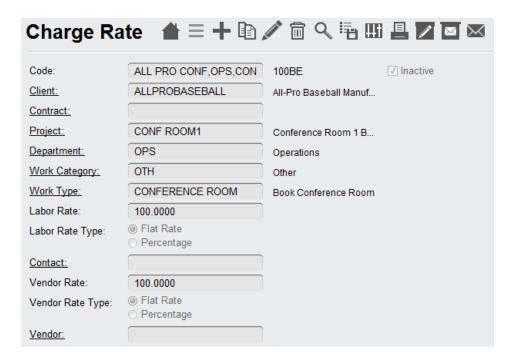


A Charge Rates record has fields for Client, Contract, Project, Department, Work Category, and Work Type.

When the preference is enabled, any Work Order that is linked to these fields will look up Charge Rates records to find the best match, and utilize the **Labor Rate** and **Vendor Rate** defined on the matching Charge Rates record.

Labor and Vendor rates can be in the form of a **flat rate** or **percentage** (applied to the charge column), and can also be applied to only a specific Contact or Vendor. The fields are weighted in importance when finding the best match in order to break "ties", with Contract being the most important in determining a match, then Project, Department, Work Category, and Work Type.

The goal is to provide users with a way to address complex, situational billing scenarios where the final charges hinge on various factors.



To enable this behavior, select Use Charge Rates under the Extra tab of Work Preferences.

